

3.2.3 Deleting a bowler profile

Deleting a bowler profile

3.2.3

manage

Spectre Cloud allows bowler profiles to be permanently deleted from your account. Deletion removes the profile and all associated data — spec sheets, arsenal records, layout history, and contact information — and cannot be undone. This page covers when deletion is appropriate, how to complete the process on desktop and mobile, and what alternatives to consider before committing to a permanent delete.

⚠ Important: Deleting a bowler profile is a **permanent, irreversible action**. All spec sheets, drilling records, arsenal entries, and profile data associated with the bowler will be removed from your account and cannot be recovered. If there is any possibility the record will be needed in future, consider the alternatives described on this page before proceeding.

⚠ Before You Delete — Consider the Alternatives

Permanent deletion is rarely the right first choice. In most situations where a profile is no longer actively needed, one of the following alternatives preserves the historical record while keeping the bowler list manageable.

Situation	Recommended Alternative	Why
Bowler has not visited in years	Leave the profile — inactive profiles do not affect performance	The bowler may return; their spec history is valuable if they do

Situation	Recommended Alternative	Why
Duplicate profile created in error	Merge or delete the empty duplicate — retain the one with data	Deletion is appropriate here if the duplicate has no spec sheets attached
Bowler profile contains sensitive data to be removed	Edit the profile to remove contact information and notes	Preserves the drilling record while removing personal data
Test or training profile created during setup	Delete — these profiles have no real drilling history to preserve	Deletion is appropriate; clutter from test profiles affects search results
Bowler has passed away	Edit contact fields to remove personal data; retain drilling history	Spec history may be useful for family members purchasing memorial equipment

Note: *△ Verify with your Spectre team: confirm whether Spectre Cloud supports an archive or deactivate function that hides a profile from the active bowler list without permanently deleting it — if so, this is the preferred alternative for most inactive profile scenarios and should be documented here.*

☐ Deleting a Bowler Profile — Desktop

1. Click **BOWLERS** in the top navigation menu to open the bowler list.
2. Search or scroll to find the bowler — see **3.2.1** for search guidance.
3. Click the bowler's name to open their profile page.
4. Locate the **Delete** option — typically found in a settings menu, an overflow menu (⋮), or at the bottom of the profile page. *△ Verify with your Spectre team: confirm the exact location and label of the delete control in the current desktop UI.*
5. Click **Delete**. A confirmation dialog will appear summarising what will be permanently removed. *△ Verify with your Spectre team: confirm the exact wording and content of the confirmation dialog — specifically whether it lists the number of associated spec sheets and arsenal entries that will be deleted.*
6. Read the confirmation carefully. If you are certain, confirm the deletion. If not, cancel and consider the alternatives above.
7. The profile and all associated data are permanently removed. You are returned to the bowler list.

☐ Deleting a Bowler Profile — Mobile

1. Tap the **avatar icon** in the top navigation to open the bowler list.
2. Search or scroll to find the bowler and tap their name to open the profile.
3. Locate the **Delete** option — typically in a settings menu or overflow menu on the profile page. *△ Verify with your Spectre team: confirm the exact location and label of the delete control in the current mobile UI.*
4. Tap **Delete**. A confirmation dialog appears.
5. Read the confirmation and confirm the deletion if certain. The profile and all associated data are permanently removed.

☐☐ What Is Deleted — Complete List

When a bowler profile is deleted, the following data is permanently removed from your Spectre Cloud account:

- ☐ The bowler's **profile record** — name, dominant hand, grip type, and all profile fields.
- ☐ All **contact information** — email, phone, and Bowler Plus fields (address, consent signature, image gallery).
- ☐ All **spec sheets** associated with the bowler — every drilling record, pitch value, span measurement, layout, and notes entry.
- ☐ All **arsenal entries** — every ball recorded in the bowler's arsenal, including ball details, surface notes, and Job Board records if applicable.
- ☐ All **layout history** — every layout recorded across all spec sheets.
- ☐ All **fitting measurements** — PAP, axis tilt, rotation, rev rate, ball speed, hand flexibility, CLT, and all other profile measurements.
- ☐ All **profile notes**.

Note: *△ Verify with your Spectre team: confirm the complete list of data removed on profile deletion — specifically whether Job Board records, consent signatures, and Bowler Plus image gallery entries are included, and whether any data is retained in any form after deletion.*

☐☐ What Is Not Affected by Deletion

Deleting a bowler profile affects only that bowler's data. No other account data is changed.

- ☐ All other bowler profiles remain intact and unaffected.
- ☐ Account settings, plugin configurations, and shop-level preferences are not changed.
- ☐ Billing and subscription information is not affected — deleting a profile does not alter your plan or charges.

⚠ There Is No Undo

Spectre Cloud does not offer a recovery option for deleted bowler profiles. Once the deletion is confirmed, the data is gone. There is no recycle bin, no soft delete, and no way to restore the record through the app.

- ☐ Deleted profiles cannot be recovered through Spectre Cloud's UI.
- ☐ BowlDevs support cannot guarantee recovery of deleted profile data — do not delete under the assumption that support can restore it if needed.
- ☐ If data recovery after accidental deletion is a concern for your shop, consider exporting or printing key spec sheets before deleting any profile. ⚠ *Verify with your Spectre team: confirm whether Spectre Cloud supports spec sheet export or printing, and document the correct export path here or in a cross-reference to the relevant page.*

☐☐ Multi-Location and Multi-Staff Considerations

In shops with multiple staff members or multiple locations, deletion of a bowler profile affects all users and locations on the account immediately — there is no per-location scope for profile deletion.

- ☐ Consider restricting profile deletion to account owners or senior staff to prevent accidental removal of shared client records. ⚠ *Verify with your Spectre team: confirm whether Spectre Cloud supports role-based permissions that restrict which users can delete bowler profiles.*
- ☐ In multi-location environments, confirm with all relevant locations before deleting a shared client's profile — the bowler may be actively served at another location.
- ☐ If a bowler's profile is deleted in error in a multi-staff shop, contact BowlDevs support at spectrebowling.com as soon as possible — while recovery cannot be guaranteed, prompt contact gives the best chance of any available remediation. ⚠ *Verify with your Spectre team: confirm the correct support contact channel and response time expectation for accidental deletion cases.*

Related Sections

- 3.2.2 — Editing a bowler profile
- 3.2.1 — Searching and filtering the bowler list
- 3.1.1 — Creating your first bowler profile
- 8.x — Account and Business: user roles and permissions

- 9.x — Tips and Troubleshooting: accidental deletion and data recovery

Tip: The safest deletion policy for most shops is a simple rule: only delete profiles that were created in error and have no associated spec sheets. For every other scenario — inactive bowlers, deceased clients, lapsed members — leave the profile in place or remove personal contact data while retaining the drilling history. Storage of inactive profiles has no performance cost in Spectre Cloud, and a returning bowler's spec history is far more valuable than a slightly shorter bowler list.

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