

1.2.3 Entering a referral code during sign-up

Entering a Referral Code During Sign-Up

Spectre Cloud supports **referral codes** and **discount codes** that can be applied during the sign-up process to unlock special offers, discounted pricing, or other promotional benefits. If a pro shop owner, distributor, or fellow Spectre user has shared a code with you, this section will walk you through how to apply it correctly.

What is a Referral Code?

A referral code is a unique alphanumeric code typically shared by an existing Spectre Cloud member, a partner organization or the Spectre pro staff team during a promotion. Entering a valid code during sign-up may grant benefits such as:

- A discount on your first month or first year of service.
- Promotional credit applied to your account.
- A free trial period.
- Access to special offers or bundled plug-ins.

Tip: Referral codes are *case-sensitive* and usually time-limited, so apply your code at sign-up to make sure you don't miss out on the offer.

Step-by-Step: Entering a Referral Code

1. **Open your web browser** and go to `cloud.spectrebowling.com`.
2. **Click "NOT A MEMBER"** to start the sign-up process.
3. **Fill out the sign-up form** with your pro shop name, email address, password, and other required details.

4. **Locate the "Referral Code" field** on the sign-up form. This is at the bottom of the form, just before the submit button.
5. **Enter your code exactly as provided**, including capitalization and any dashes or special characters. Copy-pasting is recommended to avoid typos.
6. **Confirm the code is accepted.** A valid code will usually display a confirmation message, a discount preview, or an updated price.
7. **Submit the sign-up form** to complete account creation.
8. **Verify your discount** by checking the Profile or Billing section after logging in.

What to Do If Your Code Doesn't Work

If your referral code is rejected or doesn't apply correctly, try the following:

- Double-check that the code is typed exactly as provided (codes are usually case-sensitive).
- Make sure there are no extra spaces before or after the code.
- Verify that the code hasn't expired — many promotional codes have a limited validity period.
- Confirm the code is intended for new accounts. Some codes only apply to first-time sign-ups.
- Contact Spectre support through spectrebowling.com if the code should be valid but is being rejected.

Applying a Code After Sign-Up

If you've already created your account but forgot to enter a referral or discount code, don't worry. You can usually apply it later:

1. Log in to cloud.spectrebowling.com.
2. Navigate to your **Profile** (top right of the screen — your pro shop name is listed there).
3. Look for a **Billing, Subscription, or Promo Code** section.
4. Enter your code and confirm.

If you don't see an option to apply a code after sign-up, contact Spectre support directly — they can often apply promotional codes manually to your account.

Where to Find a Referral Code

You can obtain a Spectre Cloud referral or discount code from several sources:

- **Existing Spectre Cloud users** — many members have a personal referral code to share.

- **IBPSIA members and partners** — Spectre periodically offers exclusive codes through industry partners.
- **Promotional campaigns** — codes are sometimes shared via Spectre's website, social media, or email newsletters.
- **Trade shows and events** — Spectre often distributes special codes at bowling industry events.
- **Distributors and ball reps** — some product distributors partner with Spectre to offer codes.

Related Sections

- [How to Sign Up for Spectre Cloud](#)
- [Choosing Your Subscription Plan](#)
- [Discount Codes](#)
- [Managing Your Subscription](#)

Note: Promotional terms, eligibility, and discount amounts can change over time. Always read the terms attached to your specific referral or discount code, and apply codes before completing checkout for the best chance of having them honored.

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