

1.1.5 Overview of key features at a glance

Overview of Key Features at a Glance

Spectre Cloud brings together everything a bowling pro shop needs to manage clients, drilling specs, and inventory — all in one cloud-based platform. Below is a quick overview of the core features that make Spectre Cloud the industry leader in pro shop management.

☐☐ Client Management

- Centralized bowler profiles with contact information, email, phone, and full addresses.
- Searchable client database accessible from any device.
- Complete client history at your fingertips — no more digging through paper files.
- Import existing data from home-made databases or the Ebonite ProShop Coordinator.

☐☐ Spec Sheet Management

- Create detailed spec sheets for every bowler in your shop.
- **Spec sheet cloning** — duplicate layouts in seconds for repeat customers or similar drills.
- Multiple span types supported: Full span (F), Cut to Cut (C), and Oval (O).
- Historical spec sheet tracking — review every drilling decision over time.
- Print-ready spec sheets for in-shop use.

☐☐ Arsenal Management

- Track every bowling ball in each client's arsenal.
- Link spec sheets directly to specific balls.
- Maintain a full drilling history per ball.
- Quickly see what each bowler owns and how each ball was drilled.

☐☐ Drilling Tools & Calculations

- **IBPSIA standard auto-suggestions** built directly into the workflow.
- **Automatic oval calculation** for thumb measurements.
- **Drill press calibration** — tether your device to your drill press for live, accurate input.
- Reference tables and dropdowns optimized for speed and efficiency.

☐☐ Dashboards & Historical Data

- Visual dashboards to monitor shop activity and performance.
- Full historical data on every client, ball, and spec sheet.
- Quickly review past work to maintain consistency for returning customers.

☐☐ Plugins (Optional Add-Ons)

- **Job Board** — attach services to bowling balls and maintain a global to-do list for staff.
- **Bowler Plus** — extended bowler profile features.
- **Arsenal Plus** — enhanced arsenal tracking capabilities.
- **BowlingDatabase.com integration** — scan barcodes or search the full product catalog.
- New plugins are added regularly, with each subscription customizable to your shop's needs.

Cloud-Based Architecture

- All data stored securely on the Spectre Cloud server.
- Instant data replication — changes sync across all devices in real time.
- No manual backups required.
- No risk of data loss from broken, lost, or stolen devices.
- Log in on as many devices as you need with a single account.

☐☐ Cross-Platform Accessibility

- Works in any modern web browser — Chrome, Firefox, Safari, or Edge.
- Compatible with desktops, laptops, tablets, and smartphones.
- Mobile-friendly interface for on-the-go and shop-floor use.
- No installation, no App Store purchases, no operating system restrictions.

☐☐ Multi-Location & Team Support

- Scales from single-operator shops to multi-store chains.
- Share data across locations and staff members.
- Consistent client experience across every location.

☐☐ Language Support

- Available in English, French, and Spanish.

☐☐ Continuous Updates

- Regular patch releases with quality-of-life improvements, UI redesigns, and new features.
- Updates roll out automatically — no need to install anything.
- Active development with new plugins and features added on an ongoing basis.

☐ Quick Summary

If it happens in a bowling pro shop, Spectre Cloud helps you manage it — **clients, specs, arsenal, drilling, and team coordination** — all from any device, all in real time.

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