

1.1.1 What is Spectre Cloud?

Spectre Cloud Pro Shop Software

Spectre Cloud is a web-based management platform designed specifically for bowling pro shops. It allows operators to manage clients, spec sheets, and bowling ball arsenals from any device with a modern web browser. Positioned as an industry leader in client and spec sheet management, Spectre Cloud is used in over 250 bowling pro shops worldwide, serving everyone from single-location shops to multi-store chains.

Overview

Spectre Pro Shop Software solves a fundamental problem in the pro shop environment: organization. Rather than relying on paper spec sheets, home-made databases, or legacy tools like the Ebonite ProShop Coordinator, Spectre Cloud centralizes all customer data on a secure cloud server. Pro shop operators can log in from any supported device, eliminating the risks of data loss from broken or stolen hardware.

Key Features

- **Client and Arsenal Management** — Track customers, their bowling balls, and complete drilling history in one place.
- **IBPSIA Standard Auto-Suggestions** — Industry-standard recommendations built into the workflow.
- **Automatic Oval Calculation** — Streamlines layout math during drilling.
- **Drill Press Calibration** — Tether your device to your drill press for live, accurate data entry.
- **Spec Sheet Cloning** — Quickly duplicate layouts for repeat customers or similar drills.
- **Historical Data and Dashboards** — Review past work and monitor shop performance.

- **Plugins** — Optional add-ons such as the *Job Board*, which tracks services attached to each ball and gives staff a shared to-do list.

Platform and Accessibility

Spectre Cloud runs entirely in the browser and supports Chrome, Firefox, Safari, and Edge. Any device that runs one of these browsers, including smartphones and tablets, can access the platform. Multiple devices can be logged into the same account simultaneously, and all data replicates immediately to the cloud server, removing the need for manual backups.

History

Spectre was originally launched in 2017 as a stand-alone app with data stored locally on each device. After encountering issues with device-related data loss and cross-platform compatibility, the team relaunched the product in 2022 as **Spectre Cloud**, a fully cloud-based service. The original app version is now end-of-life, and existing users are encouraged to migrate to the cloud platform.

The software was conceived roughly a decade ago at Buffa Distribution's pro shop, where co-founder Mark, then a recent Computer Science graduate from Wichita State University, recognized the need for a digital spec sheet database while working alongside longtime pro shop operator Vince Gaudio. Mark later partnered with Luis, a Montreal-based competitive bowler, to build the platform into what it is today.

Access

Spectre Cloud is available at cloud.spectrebowlng.com. Prospective users can request a test account to evaluate the platform before subscribing.

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